

Butterfly Holistics COVID Safety Procedures and Policies:

For a strategic and safe running of the office, in conjunction with Acupuncture Wellness Connection, as of 5/8/2020 these policies will be in effect.

Waiting Room:

- Hand sanitizer is located on the bookshelf for use when entering the office
- The pillows on the couch are removed so everything can get wiped down
- The bathroom, common areas, and handles will be wiped down regularly throughout the day.

Treatment Rooms:

- All the linens are removed from the table
- Everything is disposable and will be changed between each client
 - Disposable pillowcase covers + vinyl pillow protector that will be wiped down
 - Protective medical table paper + vinyl table cover that will be wiped down
- Tables, chairs, cabinet doors and door handles will be wiped down between clients
- Hepa filter with bacteria/virus killing UVC light in each treatment room

Payments:

- Credit cards can be securely stored in the Acuity scheduling system, so no contact is needed for credit card payments.
- Cash/checks are also still accepted as payment

Practitioner:

- Practitioner will be wearing a mask to follow CDC guidelines and government mandate
- Practitioner will wash hands before entering the treatment room and immediately upon exiting, and will utilize hand sanitizer during the session as needed
- Practitioner will have temperature taken and be screened for COVID-19 symptoms each day

Masks:

- Anyone entering the office is required to wear a mask as per government mandate
- Disposable masks are available (while supplies last)

Clients:

- When entering the office, please utilize the hand sanitizer on the bookshelf or wash your hands in the bathroom sink
- If you have a temperature of 100 degrees or higher, or any signs of COVID-19, call or text to reschedule your appointment or switch to a virtual session. Do not come to the office.
- If you think you may have been exposed to someone with COVID-19, call or text to reschedule your appointment or switch to a virtual session. Do not come to the office.
- If you are at high risk, live with someone who is at high risk, or are in close contact with someone who is at high risk, please consider scheduling a virtual session instead.
- Your temperature will be taken and you will be required to answer brief COVID-19 screening questions at the beginning of each appointment.
- You will be required to sign the COVID-19 informed consent at your first in-office visit after 8/24/20. (Required one time only)

Staggered Scheduling:

- The schedule is staggered so there is minimal overlap between clients in the waiting room
- You will be taken back to my room as soon as possible after you arrive
- If you prefer to text when you arrive, I will text you back when it is ok to come in
- Please be patient as it may take a few extra minutes to get the rooms cleaned properly